Problem Statement

The Scan button in Chrome Browser remains disabled

Problem Description

You are using the **Chrome browser** on a Windows computer to access NJCountyRecording.com
You in the document Image tab that shows options to scan or upload the document
You **installed the Kofax Web capture Service** program and refreshed the page as per the prompts
The **Scan button is not getting enabled**. You are unable to scan.

Problem Resolution

Close all Chrome browser windows
Open Chrome again
Copy and paste below line in the address bar. Press enter key
    chrome://flags/#allow-insecure-localhost
Chrome will display the setting as shown below
Change the setting from "Disabled" to "Enabled"
Click on the "Relaunch" button that shows up at the bottom
Close all Chrome browser Windows
Open NJCountyRecording.com. Log Back in and try scanning.
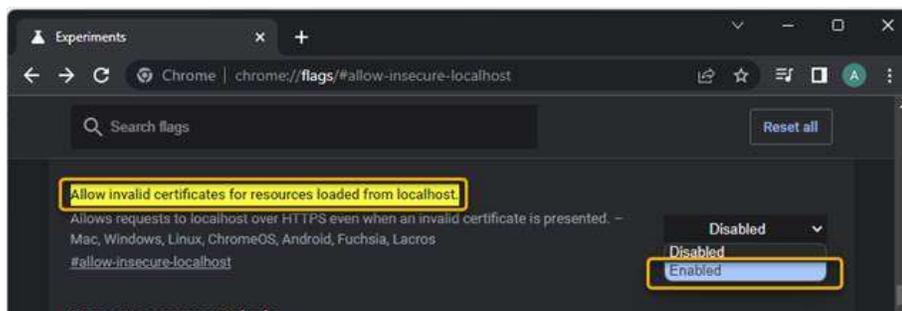
Note: If you use the Edge Browser and experience the same issue then follow the same steps in the Browser.

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